

Bright Starts Day Nursery Day Care of Children

55 Beath View
Touch
Dunfermline
KY11 4UF

Telephone: 01383 624409

Type of inspection: Unannounced
Inspection completed on: 7 September 2016

Service provided by:
NONA LTD

Service provider number:
SP2012011982

Care service number:
CS2012313788

About the service

Bright Starts Day Nursery registered with the Care Inspectorate in 2012. They are registered to provide a day care service to a maximum of 85 children aged from 6 weeks to those not yet of an age to attend primary school, of whom no more than 32 may be under two years and no more than 10 may be under the age of 12 months.

The service operates from premises within a housing estate in the Touch area of Dunfermline. The nursery is located in a residential area close to shops, schools and woodland. The nursery works in partnership with Fife Council.

The service aims to provide home from home surroundings where everyone is valued, respected and supported by continually striving towards an idyllic environment enabling children to grow and develop their self-confidence, self-esteem and overall enjoyment of life.

What people told us

We spent time in the playrooms and noted that most children were happy and engaged in a wide range of activities. We observed them playing independently and in small groups. We spoke with some of the older ones telling us how much they enjoyed coming to nursery.

We sent 15 care standards questionnaires to the service to distribute to parents/carers of children who used the nursery. 14 were returned before the inspection. We had the opportunity to speak with a further three parents during the inspection process. Both written and verbal feedback was positive with parents praising staff and management for the quality of care their child received. Parental comments included:

"Baby room girls are brilliant with my child."

"A friendly service. My child feels extremely comfortable at nursery."

"A nurturing environment that my child thrives in. "

One parent told us "I really like the learning journal that each child gets and I especially like to see the photos of what my child has been doing. It would be good to see future plans loaded onto this so you can see what your child will be doing throughout the year." We spoke with the manager and company director about this comment. They told us that at present the system that they use does not have this facility. They concluded that they would contact the company that they use to see if they could build this into the nursery ejournal system.

Self assessment

The Care Inspectorate received a fully completed self-assessment from the service. The service identified what it thought they did well and gave examples of improvements in parental involvement.

The self-assessment identified some areas that the service believed can be improved and demonstrated how they intended to do this. The service told us how people who used the service had taken part in the self-assessment process and how their feedback directed the development of their plans for improving the service.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

Children were cared for in a nurturing environment by staff who knew their needs well. In the baby room one child was spending their first session after the prestart visits. We saw staff seeking out resources that they knew would help him to settle and try to include him in the painting session. Parents praised the transitions into the nursery and between the playrooms. They complemented the relationships staff had with their children. One parent told us: "Friendly staff who seem to genuinely care about our child." Staff were continuing to develop the planning to better evidence the children's learning and development and found that they were able to respond better to meet the needs of the children.

The manager and owner had clear, budgeted, plans for the improvement of the service in order to increase the positive outcomes for the children. One of the identified areas for development such area was to further promote the children's health through increased opportunities for active play. Previous drainage concerns had been addressed which allowed garden access during all seasons. Alterations and the extension of playrooms allowed for children to move between playrooms based on their developmentally readiness rather than age.

To ensure that children were safe and protected we spoke with staff and management about the company's policies and procedures in relation to safeguarding children. We noted detailed chronologies which included communication with parents and external agencies and considered that these supported children and families were respected nurtured and safe.

What the service could do better

The nursery were in the process of developing their outdoor learning resources following the renovation of their outdoor areas. To help them with this task the inspectors discussed good practice that they had observed during previous inspections and signposted them to the best practice websites and guidance such as the Care Inspectorate's 'My World Outdoors.'

We noted that staff updated information within the individual room care plans relating to children's health and well-being needs such as routines, health and allergies. However, we could not track parental confirmation of this and advised that parents should complete the designated areas of this documentation. We noted that the care plans were reviewed six monthly as required and advised the manager to ensure that all sections of the care plans were included within this process.

Children being cared for by staff within the areas accommodating children aged under three would benefit from staff attendance at training relating to 'Schemas' and a review of their training relating to 'birth to three.'

The positioning of the cots in the baby room should be reviewed to ensure that children who require a sleep are able to do so in a quiet, restful area.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
27 Oct 2014	Unannounced	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	4 - Good
24 Feb 2014	Unannounced	Care and support	3 - Adequate
		Environment	3 - Adequate
		Staffing	3 - Adequate
		Management and leadership	3 - Adequate

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